TENTATIVE AGENDA OTTUMWA CITY COUNCIL

SPECIAL MEETING NO. 36 Council Chambers, City Hall November 20, 2020 12:00 O'Clock P.M.

In order to protect the health and safety of our citizens and staff and mitigate the spread of COVID-19, we are following the Proclamation of a State Public Health Disaster Emergency issued at 12:00 P.M. on Tuesday, March 17, 2020, which has been extended through December 10, 2020. Effective 12:01 a.m. on November 17, 2020, and continuing until 11:59 p.m. on December 10, 2020: indoor gatherings of more than 15 people are prohibited; however, this does not apply to gatherings that occur during the ordinary course of business or government between employees or members of the public. Social distancing and mask or other face covering when inside a building are required for all people two or older. The gathering organizer must ensure at least six feet of physical distance between each group or individual attending alone and implement reasonable measures under the circumstances of each gathering to ensure social distancing of gathering participants, increased hygiene practices, and other public health measures to reduce the risk of transmission of COVID-19 consistent with guidance issued by the IDPH.

ROLL CALL: Council Member Dalbey, Roe, Stevens, Meyers, Berg and Mayor Lazio.

APPROVAL OF THE AGENDA

IDENTIFICATION OF CITIZENS DESIRING TO COMMENT ON AGENDA ITEMS:

(When ealled upon by the Mayor, step to the microphone; state their name, address and agenda item to be addressed. The Mayor will invite you to address the Council when that topic is being discussed. Remarks will be limited to three minutes or less. The City Clerk shall keep the time and notify the Mayor when the allotted time limit has been reached. Comments are to be directly germane to the agenda item being discussed; if not directly germane as determined by the Mayor will be ruled out of order.)

All items on this agenda are subject to discussion and/or action.

1. Approve Hire of a Temporary Part-time Employee at the WPCF.

RECOMMENDATION: Approve hire of a temporary part-time employee at WPCF.

 Resolution No. 244-2020, approve Humana as the City's Post-65 Retiree Medical Supplemental and Rx Plans carrier as recommended by Mark J. Becker & Associates as our Consultant for Retiree Post-65 Insurance.

RECOMMENDATION: Pass and adopt Resolution No. 244-2020.

PUBLIC FORUM:

The Mayor will request comments from the public on topics of city business or operations other than those listed on this agenda. Comments shall not be personalized and limited to three minutes or less. Comments not directly applicable to operations, inappropriate, or an improper utilization of meeting time, as determined by the Mayor, will be ruled out of order. When called upon by the Mayor, step to the microphone; give your name, address and topic on which to address the Council. The Council is not likely to take any action on your comments due to requirements of the Open Meetings Law. Pertinent questions, comments or suggestions may be referred to the appropriate department, city administrator or legal counsel for response, if relevant.

ADJOURNMENT:

*** It is the goal of the City of Ottumwa that all City Council public meetings are accessible to people with disabilities. If you need assistance in participating in City Council meetings due to a disability as defined under the ADA, please call the City Clerk's Office at (641) 683-0621 at least one (1) business day prior to the scheduled meeting to request an accommodation. ***



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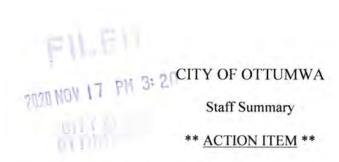
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Council Meeting of: November 20, 2020

	Phillip Burgmeier
	Prepared By
Public Works - WPCF	Larry Seals
Department	Department Head
att	Employee at the WPCF.
RECOMMENDATION:	
Approve the hire.	
DISCUSSION:	
The WPCF is normally staffed 24 hours per day by a crew of been down two employees, leaving only one person on duty a in the mean time we would like to hire back an ex-employee in manpower and assist the day operator until a new full time er	at a time. Interviews are being scheduled, but a part time manner. He will be hired through

Funding for this position will be paid from unallocated full-time employee wages.

to assist the day shift operator in their regular duties.

Source of Funds: Sewer Fund

Budgeted Item: YES

we would utilize him in cleaning equipment, winterizing and cleaning pump stations, hauling grit to the landfill, supporting the concrete repair project in the primary clarifier, and other assignments as necessary

Budget Amendment Needed:

City of Ottumwa Staff Summary

Council Meeting of: November 20th, 2020

Item No. 244-2020

Kala Mulder

Prepared By

Finance Department
Department

Department Head

City Administrator Approval

Agenda Title: Resolution No. 244-2020, Recommendation to approve Humana as the City's Post-65 Retiree Medical Supplemental and Rx Plans carrier.

Recommendation: Pass and adopt Resolution 244-2020

Discussion: We have received the Medicare Advantage rates from Humana to condense our two Post-65 Retiree plans into just one plan. Over the course of the last twelve months, the total expenses per retiree are running \$349 per month for the Rx portion. The Fully-insured MedSupp plan is currently costing \$177.40 per retiree per month, with an increase to come in 2021. The total cost per retiree per month over the course of the last twelve months is \$530.50. Humana Medicare Advantage is offering a customized plan design to nearly mirror the current plan design at a total rate of \$209 per retiree per month. This amounts to a savings of \$317.40 per retiree per month, or \$476,100 annually, based on current enrollment.

RESOLUTION NO. 244-2020

A RESOLUTION TO APPROVE HUMANA AS THE CITY'S POST-65 RETIREE MEDICAL SUPPLEMENTAL AND RX PLANS CARRIER.

NOW, THEREFORE, BE IT RESOLVED, by the City Council of the City of Ottumwa, Iowa that: The Agreement between the City of Ottumwa and Humana for the referenced Humana Medicare Advantage plan is approved.

APPROVED, PASSED AND ADOPTED, this 20th day of November 2020.

CITY OF OTTUMWA, IOWA

Tom X. Lazio, Mayor

ATTEST:

Christina Reinhard, City Clerk



City Tax Rates

Ottumwa has the 5^{th} highest total tax rate out of 940 cities in the state.

	2020/2021 CITY TAX RATES, BY CONTROL COUNTY										
	DEPARTMENT OF MANAGEMENT - LOCAL BUDGET DIVISION										
		TAXABLE VALUE		GENE	RAL			OTHER LEVIES-			TOTAL
	2010	JANUARY 1, 2019		\$8.10	LEVY	OUTSIDE	EMERG	DEBT	EMPLOY	CAPITAL	REGULAR
	CENSUS	REGULAR W G&E	AGLAND	FY 19/20	FY 20/21	8.10000	LEVY	SERVICE	BENEFIT	IMPROVE	W/O AG
STANLEY	125	1,308,625	56,306	8.10000	8.10000	7.41771	0.26364	13.01748	0.99341	0.00000	29.79224
DAYTON	837	16,476,868	73,034	8.10000	8.10000	3.06180	0.27000	9.72378	2.50047	0.00000	23.65605
ROCKWELL CITY	1,709	37,514,740	1,747,842	8.10000	8.10000	1.59937	0.27000	5.68585	7.04369	0.00000	22.69891
BRAYTON	128	1,676,371	317,954	8.10000	8.10000	7.45658	0.00000	2.11111	4.80383	0.00000	22.47152
OTTUMWA	25,023	613,813,137	958,220	8.10000	8.10000	1.72000	0.21000	3.36595	9.06055	0.00000	22.45650
CASEY	426	9,416,503	151,850	8.10000	8.10000	4.54757	0.27000	3.01580	6.32071	0.00000	22.25408
LAURENS	1,258	31,557,465	12,843	8.10000	8.10000	2.05023	0.12675	5.33326	5.96214	0.63376	22.20614
OXFORD JUNCTION	496	7,066,046	301,219	8.10000	8.10000	5.37783	0.27000	3.85095	4.58743	0.00000	22.18621
FONDA	631	10,698,164	382,441	8.10000	8.10000	3.83482	0.27000	3.07261	6.71423	0.00000	21.99166
SWEA CITY	536	11,211,647	311,720	8.10000	8.10000	4.54884	0.27000	6.00001	3.05932	0.00000	21.97817
ELDORA	2,732	61,857,880	1,520,037	8.10000	8.10000	1.45610	0.27000	5.77359	6.16248	0.00000	21.76217
CALLENDER	376	8,046,675	140,811	8.10000	8.10000	2.00704	0.24867	7.98007	3.34822	0.00000	21.68400
MURRAY	756	12,185,573	143,446	8.10000	8.10000	2.59693	0.27000	5.18736	5.41624	0.00000	21.57053
RINARD	52	491,623	657,774	8.10000	8.10000	0.80956	0.27000	11.57391	0.80956	0.00000	21.56303
TITONKA	476	6,781,047	15,689	8.10000	8.10000	3.45307	0.27000	3.89090	5.73658	0.00000	21.45055
FENTON	279	3,797,471	122,509	8.10000	8.10000	4.79530	0.27000	4.87166	3.05466	0.00000	21.09162
HANSELL	98	1,491,782	114,401	8.10000	8.10000	9.81377	0.00000	0.00000	3.15059	0.00000	21.06436
PISGAH	251	4,699,845	202,883	8.10000	8.10000	2.97882	0.27000	6.91087	2.42242	0.00000	20.68211
AUDUBON	2,176	61,124,908	361,019	8.10000	8.10000	1.67859	0.27000	2.69044	7.93578	0.00000	20.67481
GARDEN GROVE	211	2,137,963	76,917	8.10000	8.10000	5.96362	0.27000	2.39761	3.75357	0.00000	20.48480
HUMESTON	494	11,891,588	64,422	8.10000	8.10000	2.73252	0.00000	7.55013	1.88444	0.00000	20.26709
FORT DODGE	25,206	741,700,287	3,627,383	8.10000	8.10000	1.61730	0.27000	4.27539	5.91126	0.00000	20.17395
CUMBERLAND	262	5,311,556	233,581	8.10000	8.10000	6.11929	0.00000	0.00000	5.92558	0.00000	20.14487



City Benefits Rate

Ottumwa has the highest employee benefit tax rate out of 940 cities in the state.

2020/2021 CITY TAX RATES, BY CONTROL COUNTY									
DEF	DEPARTMENT OF MANAGEMENT - LOCAL BUDGET DIVISION								
		TAXABLE VALUE		GENERAL		TOTAL			
	2010	JANUARY 1, 2019		\$8.10 LEVY	EMPLOY	REGULAR			
	CENSUS	REGULAR W G&E	AGLAND	FY 19/20	BENEFIT	W/O AG			
OTTUMWA	25,023	613,813,137	958,220	8.10000	9.06055	22.45650			
AUDUBON	2,176	61,124,908	361,019	8.10000	7.93578	20.67481			
ROCKWELL CITY	1,709	37,514,740	1,747,842	8.10000	7.04369	22.69891			
AUBURN	322	5,862,603	188,031	8.10000	6.88142	16.94318			
KEOKUK	10,780	318,036,265	218,912	8.10000	6.83476	17.70364			
EXIRA	840	15,774,296	370,799	8.10000	6.81235	18.89528			
FONDA	631	10,698,164	382,441	8.10000	6.71423	21.99166			
BOONE	12,661	407,406,856	2,031,804	8.10000	6.57893	15.62578			
CORNING	1,635	36,439,954	109,431	8.10000	6.51962	19.47492			
RINGSTED	422	6,959,050	585,212	7.49250	6.41467	16.52375			
MISSOURI VALLEY	2,838	88,430,566	1,061,436	8.10000	6.38928	19.42016			
SAC CITY	2,220	55,398,887	1,669,185	8.10000	6.38912	19.69063			
PERRY	7,702	166,881,147	1,486,036	8.10000	6.32926	17.93603			
CASEY	426	9,416,503	151,850	8.10000	6.32071	22.25408			
RED OAK	5,742	155,708,972	1,895,000	8.10000	6.31819	18.68150			
ELDORA	2,732	61,857,880	1,520,037	8.10000	6.16248	21.76217			
CENTERVILLE	5,528	137,954,353	303,973	8.10000	6.11644	17.47112			
NEWTON	15,254	472,107,780	2,284,213	8.10000	6.05851	17.14000			
MYSTIC	425	4,677,462	603,789	8.10000	6.02891	17.03709			
LAURENS	1,258	31,557,465	12,843	8.10000	5.96214	22.20614			
CUMBERLAND	262	5,311,556	233,581	8.10000	5.92558	20.14487			
FORT DODGE	25,206	741,700,287	3,627,383	8.10000	5.91126	20.17395			
ESSEX	798	15,484,402	895,401	8.10000	5.78253	16.22496			



Comparable Cities Tax Rates

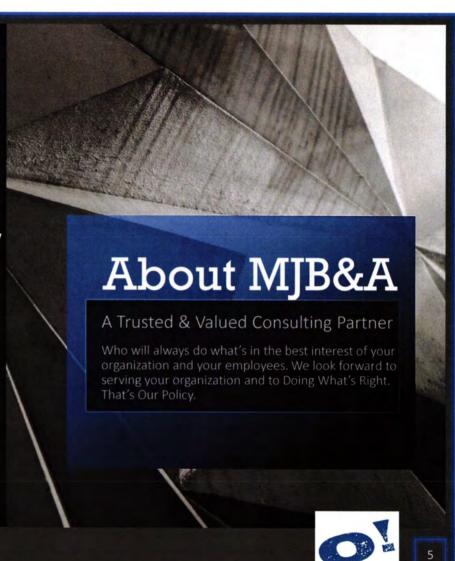
DEPARTMENT OF MANAGEMENT - LOCAL BUDGET DIVISION

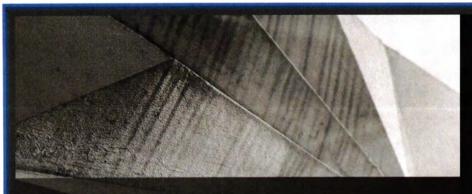
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		TAXABLE VALUE		GEN	ERAL				OTHER LEVIES			TOTAL
	2010	JANUARY 1, 2019		\$8.10	LEVY	OUTSIDE	AGLAND	EMERG	DEBT	EMPLOY	CAPITAL	REGULAR
	CENSUS	REGULAR W G&E	AGLAND	FY 19/20	FY 20/21	8.10000	LEVY	LEVY	SERVICE	BENEFIT	IMPROVE	W/O AG
OTTUMWA	25,023	613,813,137	958,220	8.10000	8.10000	1.72000	3.00375	0.21000	3.36595	9.06055	0.00000	22.45650
FORT DODGE	25,206	741,700,287	3,627,383	8.10000	8.10000	1.61730	3.00375	0.27000	4.27539	5.91126	0.00000	20.17395
CLINTON	26,885	974,969,999	15,773,906	8.10000	8.10000	0.68721	3.00375	0.27000	1.77084	4.86344	0.00000	15.69149
MUSCATINE	22,886	900,098,379	1,192,058	8.10000	8.10000	0.43595	3.00375	0.00000	2.34955	4.78659	0.00000	15.67209
MARSHALLTOWN	27,552	904,620,601	5,589,811	8.10000	8.10000	0.92357	3.00375	0.27000	1.07205	4.34372	0.67500	15.38434
BURLINGTON	25,663	773,623,575	1,947,040	8.10000	8.10000	1.00975	3.00375	0.26995	3.79790	3.15872	0.00000	16.33632
MASON CITY	28,079	1,182,037,665	7,873,437	8.10000	8.10000	0.47840	3.00375	0.00000	2.83909	2.96952	0.00000	14.38701



What MJB&A is doing?

- Analyzing current benefit programs
- Provide employees/retirees similar options more economically to the City
- Benefit Compliance
- Evaluating vendors/carriers and overall networks





\$476,100 annual savings



Current Post-65 Plans:

\$530 per retiree/per month

Retirees pay \$102 per month

Humana Medicare Advantage:

\$209 per retiree/per month

Retirees pay \$83.60 per month

Retirees deductibles are waived from 3/1/21-12/31/21



Questions?





Humana Medicare Employer Plan - Premium Information

City of Ottumwa - PPO

Date: 11/13/2020

Humana Medicare Employer Plan

Plan Names: Passive PPO Custom Medical with Custom Rx \$10/\$25/\$40/\$40 from \$0 to Catastrophic

Passive Waiver Custom Medical with Custom Rx \$10/\$25/\$40/\$40 from \$0 to Catastrophic

Rx Formulary: Group Plus Formulary - 21800 \$185 Deductible Waived for 2021

Plan Year Final Billed Premium (Per Member Per Month)

3/1/2021 - 12/31/2021 \$209.00

Passive PPO Custom Medical and Rx Benefit Custom Overview

| Comparison of Comparison of

 Medical Maximum Out of Pocket
 \$0 Combined (Medicare Covered Services)

 Prescription Drugs (Retail 30 day supply)
 Custom Rx \$10/\$25/\$40/\$40 from \$0 to Catastrophic

Proprietary and confidential. For the sole use of City of Ottumwa. Not to be shared externally without written consent from Humana Inc.

^{***}See attached sheet for rating assumptions and stipulations. The benefits presented above are a high-level summary. Please consult the Plan Design Exhibit for a more detailed list of covered services, member cost shares, services subject to deductibles and any plan limitations.***



Humana Medicare Employer Plan - Rating Assumptions and Stipulations

City of Ottumwa

Proposal Terms

The benefits presented on the previous page are a high-level summary. Please consult the Plan Design Exhibit for a more detailed outline of the benefits proposed. Final benefits may differ due to annual changes in CMS benefit requirements.

For members with End Stage Renal Disease (ESRD), the Humana Group Medicare Advantage Plan is only offered to eligible members who are diagnosed and enrolled in a manner that is consistent with applicable Medicare secondary laws, and the rules and regulations set forth by CMS.

The rates provided do not reflect any potential premium adjustments provided by Center for Medicare and Medicaid Services (CMS) or federal regulations based on a Medicare beneficiary's income.

Humana will hold the proposed rate(s) unless there are material changes to existing or implementation of new federal regulations or requirements that would impact Group Medicare.

Humana will hold the proposed rates, assuming all of the information provided is accurate, and could be subject to change should any of the following differ:

All members are retired and enrolled in Medicare Part A and Part B.

A minimum average employer contribution level of 60% of the proposed premium for the plan.

A majority of members' (51% or more) primary residence is in an adequate Humana Medicare Advantage network service area. Humana will monitor network adequacy throughout the year to confirm standards are met.

Enrolled membership should not change from current, or differ from the information provided, by more than 10% per year.

Humana's Medicare Advantage plan is the only plan offered and there is no additional secondary plan wrapping around or offered in conjunction with this plan for all current and future Medicare eligible retirees.

Part D, administered by Humana Pharmacy Solutions, will utilize Humana's Group Plus formulary and include utilization management programs such as: quantity limits, prior authorization, and step therapy. Humana continually updates its drug list and quantity limits, and ensures these updates are in accordance with CMS regulations.

Benefits, deductibles, maximum out of pocket accumulators, and any applicable pharmacy TrOOP accumulators will be reset on January 1 each year.

This proposal is for less than 12 months ending December 31st. Please note, the ability to carry over the deductible and maximum out of pocket accumulators will vary based on current offering from the prior carrier and will reset on January 1.

In order to offer this plan design, the group's current benefits, after coordination with Medicare (if applicable), must be equal to or richer than the proposed benefits.

We are pleased to present this Humana Group Medicare Advantage proposal to you and assume all information provided is accurate with the understanding if there is a material change from the current offering environment, Humana has the right to revise or rescind the quote.



Humana Medicare Employer Plan – Premium Information

City of Ottumwa - PPO

Date: 11/5/2020

Prescription Drugs (Retail 30 day supply)

Humana Medicare Employer Plan
Plan Names: Passive PPO Custom Medical with

Passive PPO Custom Medical with Custom Rx \$10/\$25/\$40/\$40 from \$0 to Catastrophic Passive Waiver Custom Medical with Custom Rx \$10/\$25/\$40/\$40 from \$0 to Catastrophic

Rx Formulary: Group Plus Formulary - 21800

Plan Year	Final Billed Premium (Per Member Per Month)
3/1/2021 - 12/31/2021	\$209.00

Passive PPO Custom Medical and Rx Benefit Custom Overview

Deductible \$185 Combined \$185

***See attached sheet for rating assumptions and stipulations. The benefits presented above are a high-level summary. Please consult the Plan Design Exhibit for a more detailed list of covered

Not to be shared externally without written consent from Humana Inc.

Custom Rx \$10/\$25/\$40/\$40 from \$0 to Catastrophic

services, member cost shares, services subject to deductibles and any plan limitations.***

Proprietary and confidential. For the sole use of City of Ottumwa.



Humana Medicare Employer Plan - Rating Assumptions and Stipulations

City of Ottumwa

Proposal Terms

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The rates provided do not reflect any potential premium adjustments provided by Center for Medicare and Medicaid Services (CMS) or federal regulations based on a Medicare beneficiary's income.

Humana will hold the proposed rate(s) unless there are material changes to existing or implementation of new federal regulations or requirements that would impact Group Medicare.

Humana will hold the proposed rates, assuming all of the information provided is accurate, and could be subject to change should any of the following differ:

All members are retired and enrolled in Medicare Part A and Part B.

A minimum average employer contribution level of 76% of the proposed premium for the plan.

A majority of members' (51% or more) primary residence is in an adequate Humana Medicare Advantage network service area. Humana will monitor network adequacy throughout the year to confirm standards are met.

Enrolled membership should not change from current, or differ from the information provided, by more than 10% per year.

Humana's Medicare Advantage plan is the only plan offered and there is no additional secondary plan wrapping around or offered in conjunction with this plan for all current and future Medicare eligible retirees.

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Benefits, deductibles, maximum out of pocket accumulators, and any applicable pharmacy TrOOP accumulators will be reset on January 1 each year.

This proposal is for less than 12 months ending December 31st. Please note, the ability to carry over the deductible and maximum out of pocket accumulators will vary based on current offering from the prior carrier and will reset on January 1.

In order to offer this plan design, the group's current benefits, after coordination with Medicare (if applicable), must be equal to or richer than the proposed benefits.

We are pleased to present this Humana Group Medicare Advantage proposal to you and assume all information provided is accurate with the understanding if there is a material change from the current offering environment, Humana has the right to revise or rescind the quote.



HUMANA MEDICARE EMPLOYER LPPO PLAN

2021 LPPO for City of Ottumwa Plan 079 Option TBD1 - Passive Effective Date: 03/01/2021 - 12/31/2021

Annual Maximum Out-of-Pocket	In-Network: \$185 per individual per plan y	rear (excludes Part D Pharmacy, Extra Services an	d the Plan Premium)						
ALCOI-FOCKEL	Combined In and Out-of-Network: \$185 per individual per plan year (excludes Part D Pharmacy, Worldwide Coverage and the Plan Premium)								
Annual Deductible	Combined In and Out-of-Network: \$185 per individual per plan year								
	Emergency Services, Urgently Needed Car Additional Telehealth Services, Extra Servi	e, All Inpatient Services, All Skilled Nursing Facilit ces and the Plan Premium	eceived at a Pharmacy, All Preventive Services, All by Services, Home Health Services, Diabetic Eye Exam,						
	Emergency Services, Urgently Needed Care	 Out-of-Network Exclusions: Part D Pharmacy, Medicare-Covered Diabetic Monitoring Supplies received at a Pharmacy, All Preventive Services, All Emergency Services, Urgently Needed Care, All Inpatient Services, All Skilled Nursing Facility Services, Home Health Services, Diabetic Eye Exam, Worldwide Coverage and the Plan Premium 							
Place of reatment	Benefit Network Coverage Plan Pays (1): Non-Network Coverage P								
Primary Care Physician	Office Visit	100% after combined annual deductible	100% after combined annual deductible						
Mysician .	Diagnostic Procedures and Tests	100% after combined annual deductible	100% after combined annual deductible						
	Lab Services	100% after combined annual deductible	100% after combined annual deductible						
	Surgical Procedures	100% after combined annual deductible	100% after combined annual deductible						
	Allergy Shots and Injections	100% after combined annual deductible	100% after combined annual deductible						
	Mental Health/Substance Abuse Services	100% after combined annual deductible	100% after combined annual deductible						
	Administration of Drugs in a Physician's Office	100% after combined annual deductible	100% after combined annual deductible						
Specialist	Office Visit	100% after combined annual deductible	100% after combined annual deductible						
	Advanced Imaging Services	100% after combined annual deductible	100% after combined annual deductible						
	Diagnostic Procedures and Tests	100% after combined annual deductible	100% after combined annual deductible						
	Lab Services	100% after combined annual deductible	100% after combined annual deductible						
	Surgical Procedures	100% after combined annual deductible	100% after combined annual deductible						
	Diagnostic Colonoscopy	100% after combined annual deductible	100% after combined annual deductible						
	Podiatry Services (Medicare-covered)	100% after combined annual deductible	100% after combined annual deductible						
	Chiropractic Services (Medicare-covered)	100% after combined annual deductible	100% after combined annual deductible						
	Cardiac Therapy	100% after combined annual deductible	100% after combined annual deductible						
	Supervised Exercise Therapy (SET) for Symptomatic Peripheral Artery Disease (PAD) Services	100% after combined annual deductible	100% after combined annual deductible						
	Pulmonary Therapy	100% after combined annual deductible	100% after combined annual deductible						
	Therapies (Occupational, Physical, Audiology, and Speech)	100% after combined annual deductible	100% after combined annual deductible						
	Radiation Therapy	100% after combined annual deductible	100% after combined annual deductible						
	Allergy Shots and Injections	100% after combined annual deductible	100% after combined annual deductible						
	Mental Health/Substance Abuse Services	100% after combined annual deductible	100% after combined annual deductible						
	Opioid Treatment Services	100% after combined annual deductible	100% after combined annual deductible						
	 Administration of Drugs in a Physician's Office 	100% after combined annual deductible	100% after combined annual deductible						
	Chemotherapy Drugs	100% after combined annual deductible	100% after combined annual deductible						
	Dental Services (Medicare-covered)	100% after combined annual deductible	100% after combined annual deductible						



	Hearing Services (Medicare-covered)	100% after combined annual deductible	100% after combined annual deductible		
	Vision Services (Medicare-covered)	100% after combined annual deductible	100% after combined annual deductible		
	Eyewear for Post-Cataract Surgery	100% after combined annual deductible • For eyeglasses and contacts following cataract surgery	100% after combined annual deductible • For eyeglasses and contacts following cataract surgery		
	Diabetic Eye Exam	100%	100%		
	Acupuncture (Medicare-covered)	100% after combined annual deductible • Up to 20 visits per year	100% after combined annual deductible		
Preventive Services	Abdominal Aortic Aneurysm Screening Alcohol Misuse Screening and Counseling Annual Wellness Visit Bone Mass Measurement Breast Cancer Screening Cardiovascular Disease Behavioral Therapy Cardiovascular Disease Screening Cervical and Vaginal Cancer Screening Colorectal Cancer Screening Diabetes Screening Diabetes Screening Diabetes Screening Diabetes Screening Hepatitis C Screening Hiv Screening Kidney Disease Education Services Lung Cancer Screening Medical Nutrition Therapy Obesity Screening and Therapy Physical Exams (Routine) Prostate Cancer Screening Exam STI Screening and Counseling Smoking and Tobacco Use Cessation "Welcome to Medicare" Preventive Visit	100%	• Up to 20 visits per year 100%		
	Immunizations	100%	100%		
	 Medicare Diabetes Prevention Program (MDPP) 	100%	100%		
npatient Hospital ervices	Inpatient Care (all authorized admissions)	100% per admission	100% per admission		
	Inpatient Physician Services	100%	100%		
	 Inpatient Mental Health Care/Substance Abuse Services (all authorized admissions) 	100% per admission	100% per admission		
npatient Sychiatric Facility	 Inpatient Mental Health Care/Substance Abuse Services (all authorized admissions) 	100% per admission 190 day lifetime limit in a psychiatric facility	100% per admission • 190 day lifetime limit in a psychiatric facility		
	 Inpatient Mental Health/Substance Abuse Physician Services 	100%	100%		
artial Iospitalization	Mental Health/Substance Abuse Services	100% after combined annual deductible	100% after combined annual deductible		
ospitalization	Opioid Treatment Services	100% after combined annual deductible	100% after combined annual deductible		
utpatient	Surgical Services	100% after combined annual deductible	100% after combined annual deductible		
Hospital Services	Diagnostic Colonoscopy	100% after combined annual deductible	100% after combined annual deductible		
	Advanced Imaging Services	100% after combined annual deductible	100% after combined annual deductible		
	Nuclear Medicine Services	100% after combined annual deductible	100% after combined annual deductible		
	Diagnostic Procedures and Tests	100% after combined annual deductible	100% after combined annual deductible		
	Lab Services	100% after combined annual deductible	100% after combined annual deductible		

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			Advanta
	Radiation Therapy	100% after combined annual deductible	100% after combined annual deductible
	Cardiac Therapy	100% after combined annual deductible	100% after combined annual deductible
	Supervised Exercise Therapy (SET) for Symptomatic Peripheral Artery Disease (PAD) Services	100% after combined annual deductible	100% after combined annual deductible
	Pulmonary Therapy	100% after combined annual deductible	100% after combined annual deductible
	Therapies (Occupational, Physical, Audiology, and Speech)	100% after combined annual deductible	100% after combined annual deductible
	Chemotherapy Drugs	100% after combined annual deductible	100% after combined annual deductible
	Renal Dialysis Services	100% after combined annual deductible	100% after combined annual deductible
	Mental Health/Substance Abuse Services	100% after combined annual deductible	100% after combined annual deductible
	Opioid Treatment Services	100% after combined annual deductible	100% after combined annual deductible
	Outpatient Physician Services	100% after combined annual deductible	100% after combined annual deductible
Skilled Nursing Facility (SNF)	SNF Care (no 3-day hospital stay is required)	100% per day (days 1 - 100)	100% per day (days 1 - 100)
		Plan pays \$0 after 100 days	Plan pays \$0 after 100 days
	SNF Physician Services	100%	100%
Urgent Care	Urgently Needed Care	100%	100%
Center	Lab Services	100% after combined annual deductible	100% after combined annual deductible
Emergency Room	Emergency Services (2)	100%	100%
	Emergency Room Physician Services	100%	100%
Ambulance	Ambulance Services	100% after combined annual deductible per date of service • Limited to Medicare-covered transportation	100% after combined annual deductible per date of service • Limited to Medicare-covered transportation
Network Provider	US Travel Benefit	Member receives in-network benefits when services are received from a participating PPO provider in another Humana PPO service area.	N/A
Worldwide Coverage	Emergency Services and Urgently Needed Care Only	N/A	\$100 deductible, 80% coinsurance, \$25,000 Maximum Annual Benefit or 60 consecutive days, whichever is reached first. Limited to emergency Medicare-covered services.
Comprehensive Outpatient	Pulmonary Therapy	100% after combined annual deductible	100% after combined annual deductible
Rehabilitation Facility	Therapies (Occupational, Physical, Audiology, and Speech)	100% after combined annual deductible	100% after combined annual deductible
Freestanding Radiological	Advanced Imaging Services	100% after combined annual deductible	100% after combined annual deductible
Facility	Nuclear Medicine Services	100% after combined annual deductible	100% after combined annual deductible
	Diagnostic Procedures and Tests	100% after combined annual deductible	100% after combined annual deductible
	Radiation Therapy	100% after combined annual deductible	100% after combined annual deductible
Ambulatory	Surgical Procedures	100% after combined annual deductible	100% after combined annual deductible
Surgical Center	Diagnostic Colonoscopy	100% after combined annual deductible	100% after combined annual deductible
	Lab Services	100% after combined annual deductible	100% after combined annual deductible
THE REAL PROPERTY.			
Freestanding Laboratory Dialysis Center	Renal Dialysis Services	100% after combined annual deductible	100% after combined annual deductible



DME Provider	Durable Medical Equipment	100% after combined annual deductible	100% after combined annual deductible	
	Diabetic Monitoring Supplies	100% after combined annual deductible	100% after combined annual deductible	
Medical Supply Provider	Medical Supplies	100% after combined annual deductible	100% after combined annual deductible	
Prosthetics Provider	Prosthetics	100% after combined annual deductible	100% after combined annual deductible	
Pharmacy (PART B ONLY)	Durable Medical Equipment	100% after combined annual deductible	100% after combined annual deductible	
(FAILT DONELL)	Medical Supplies	100% after combined annual deductible	100% after combined annual deductible	
	Diabetic Monitoring Supplies	100%	100%	
	Medicare-covered Part B Drugs	100% after combined annual deductible	100% after combined annual deductible	
Additional Telehealth	Primary Care Physician - Virtual Visit	100%	Not Available	
Services	Specialist - Virtual Visit	100%	Not Available	
	Behavioral Health and Substance Abuse - Virtual Visit	100%	Not Available	
	Urgently Needed Care - Virtual Visit	100%	Not Available	
Other Benefits	COVID-19 Testing	Testing and treatment for members with COVI	D-19 diagnosis will be covered at 100%	



The benefit and discount information presented here are current as of the date of this document. If a change should occur prior to implementation, Humana will clarify

Extra Benefits (MSB)	SilverSneakers®	In most service areas members will have free membership to a local fitness center through the SilverSneakers program.				
	Personal Health Coaching	Personal Health Coaching is an interactive inbound and outreach on-line and telephonic wellness coaching for Medicare participants who elect to participate, for wellness improvement, including weight management, nutrition, exercise, back care, blood pressure management, and blood sugar management.				
	Smoking Cessation (Additional)	A comprehensive smoking cessation program available online, email and phone. Personal coaches assist via establishing goals and providing articles and resources to aid in the effort to quit smoking.				
	Meal Program	After a member's overnight inpatient stay in a hospital or skilled nursing facility, they are eligible for nutritious meals delivered to their door at no cost.				
	COVID-19 Care Package	Coverage includes a Health Essentials Kit from our mail order catalog.				
Care Management	Clinical Programs/Disease Management (3) Case Management Humana At Home® Chronic Condition Management Transplant Management Behavioral Health Care Coordination	Health education and clinical programs that provide support to members and caregivers to optimize health outcomes.				

⁽¹⁾ All coinsurance percentages are based on the Medicare fee schedule and not billed charges. All copayments are on a "per visit" basis, unless otherwise noted.

⁽²⁾ Emergency room copayment waived if admitted or if hospital is outside the U.S.

⁽³⁾ We have provided examples of various Health Education and clinical programs. Actual programs may vary by market.



The benefit and discount information presented here are current as of the date of this document. If a change should occur prior to implementation, Humana will clarify any change and notify the group sponsor. The products and services described below are neither offered nor guaranteed under our contract with the Medicare program. In addition, they are not subject to the Medicare appeals process. Any disputes regarding these products and services should be addressed with Customer Care by calling the number on the back of the member's Humana membership card.

CMS does not permit discussing the below services with potential enrollees prior to enrollment.

Extra Services (VAIS)	Complementary and Alternative Medicine and Weight Management Not available in Puerto Rico	Discounts for complementary and alternative medicine services including chiropractic, acupuncture, massage therapy and nutrition. Services must be received from participating designated providers.
	Dental Discount (HumanaDental) Not available in Florida or Puerto Rico	Discounts on dental services. Services must be received from participating HumanaDental providers.
y	Dental Discount (Careington Dental) Available in Florida only	Discounts on dental services. Services must be received from participating Careington providers.
	Healthy Hearing Discount (HearUSA) Available in Florida only	Discounts on hearing aids, accessories and hearing assistance products.
	Hearing Discount (TruHearing) Not available in Florida or Puerto Rico	Discounts on hearing aids. Services must be received at a TruHearing hearing center.
	Go365 by Humana (Rock and Roll Marathon Series)	Discount on the Rock 'n' Roll Marathon Series (includes 5K, 10K, 1/2 Marathon, and Marathon).
	Lifeline* Medical Alert Systems	Philips Lifeline may help members live independently with peace of mind. Personal emergency response services connect members to caregivers and emergency services when an incident occurs. Wireless or landline options available.
	Meal Delivery Discount	Discounts on home delivered meals to help support nutritional needs. Purchases may be placed online at MomsMeals.com/welldine or by calling 1.877.347.3438.
	Vision Discount (EyeMed)	Discounts from participating EyeMed Vision Care Select network providers on routine vision services such as: Exam, contact lens fitting and follow-up, lenses, frames and laser vision correction. Discounts are taken at point of sale. Discount and funded benefits cannot be utilized within the same transaction.
	Weight Management Discount (Jenny Craig*)	Members pay for unlimited weekly one-on-one consultations. Discount on products, including food.

Go365® by Humana is included in this plan

Go365 is a wellness program that rewards Medicare beneficiaries for completing eligible healthy activities that help them establish and maintain a healthy lifestyle. As they achieve manageable health goals, Go365 keeps members engaged and motivated by acknowledging their efforts. By completing healthy activities like walking, getting an Annual Wellness Exam, or volunteering, members earn rewards they can redeem for gift cards in the Go365 Mall.

This information is not a complete description of benefits. Contact the plan for more information. Limitations, copayments and restrictions may apply. Benefits, premiums and/or member cost-share may change each year. Please refer to the Evidence of Coverage for additional information regarding covered services and limitations or any other contractual conditions. Certain services under the plan require authorization by network providers. For a complete description of benefits, exclusions and limitations please refer to the actual Evidence of Coverage. If a discrepancy arises between this information and the actual Evidence of Coverage, the Evidence of Coverage will prevail in all instances.

Humana is a Medicare Employer PPO plan with a Medicare contract. Enrollment in this Humana plan depends on contract renewal.

11/05/2020



HUMANA MEDICARE EMPLOYER Rx PLAN

2021 Rx for City of Ottumwa Rx TBD1 Group Plus Formulary Effective Date: 03/01/2021 - 12/31/2021

30 Day Supplies

Plan/ Option	30 Day S	tandard Retail fr	30 Day Standard Retail Cost Sharing from Catastrophic to Unlimited	Out-of-Pocket that triggers Catastrophic		
	Tier 1*	Tier 2	Tier 3	Tier 4	Unimited	
TBD	\$10	\$25	\$40	\$40	Member pays the greater of \$3.70 for generic/preferred multi-source drugs/biosimilars and \$9.20 for all other drugs, OR 5% coinsurance (\$40 maximum out-of-pocket per prescription)	\$6,550

Plan/ Option	30 Day Sta	ndard Mail Orde	30 Day Standard Mail Order Cost Sharing from Catastrophic to	Out-of-Pocket that triggers Catastrophic		
	Tier 1*	Tier 2	Tier 3	Tier 4	Unlimited	
TBD	\$10	\$25	\$40	\$40	Member pays the greater of \$3.70 for generic/preferred multi-source drugs/biosimilars and \$9.20 for all other drugs, OR 5% coinsurance (\$40 maximum out-of-pocket per prescription)	\$6,550

^{*}Tier 1 Generic or Preferred Generic - Generic or brand drugs that are available at the lowest cost share for this plan.

Tier 2 Preferred Brand - Generic or brand drugs that Humana offers at a lower cost than Tier 3 Non-Preferred Drug.

Tier 3 Non-Preferred Drug - Generic or brand drugs that Humana offered at a higher cost than Tier 2 Preferred Brand drugs.

Tier 4 Specialty Tier - Some injectables and other higher-cost drugs.



90 Day Supplies

Plan/ Option	90 Day Standard Retail (2) from \$0 to Catastrophic (1)				90 Day Standard Retail Cost Sharing from Catastrophic to Unlimited	Out-of-Pocket that triggers Catastrophic
	Tier 1*	Tier 2	Tier 3	Tier 4	- Onminico	
TBD	\$30	\$75	\$120	N/A	Member pays the greater of \$3,70 for generic/preferred multi-source drugs/biosimilars and \$9.20 for all other drugs; QR 5% coinsurance (\$120 maximum out-of-pocket per prescription)	\$6,550

Plan/ Option	90 Day Stand	90 Day Standard Mail Order (2) from \$0 to Catastrophic (1)				Out-of-Pocket that triggers Catastrophic
	Tier 1*	Tier 2	Tier 3	Tier 4		
TBD	\$20	\$50	\$80	N/A	Member pays the greater of \$3.70 for generic/preferred multi-source drugs/biosimilars and \$9.20 for all other drugs, OR 5% coinsurance (\$80 maximum out-of-pocket per prescription)	\$6,550

Footnotes:

1 Catastrophic: When a member's True Out-of-Pocket (TrOOP) cost reaches \$6,550.

2 Retail and Mail Order. The benefit for a 90-day supply is limited to Rx formulary Tiers 1-2 and most drugs on Tier 3. Regardless of tier placement. Specialty drugs are limited to a 30-day supply.

Out of Network: Emergency Situations

When a member purchases a drug at an out-of-network pharmacy in an emergency situation:

a, the member will pay the same coinsurance as would have applied at a network pharmacy, but at the out-of-network pharmacy price, and/or,

b, the member will pay the same copayment as would have applied at a network pharmacy, plus the difference between the out-of-network pharmacy price and the network pharmacy price, not to include maximums,

Extra Services

The benefit and discount information presented here are current as of the date of this document. If a change should occur prior to implementation, Humana will clarify any change and notify the group sponsor. The products and services described below are neither offered nor guaranteed under our contract with the Medicare program. In addition, they are not subject to the Medicare appeals process. Any disputes regarding these products and services should be addressed with Customer Care by calling the number on the back of the member's Humana membership card. CMS does not permit discussing the below services with potential enrollees prior to enrollment.

Prescription Medication
 Discount
 Members show their Humana member ID card at participating pharmacies when they buy non-covered prescription medicines to receive any available discounts. Depending on the medicine purchased, quantity limits may apply.

This information is not a complete description of benefits. Contact the plan for more information. Limitations, copayments and restrictions may apply. Benefits, premiums and/or member cost-share may change each year. The formulary and pharmacy network may change at any time. The member will receive notice when necessary. Please refer to the Evidence of Coverage for additional information regarding covered services and limitations or any other contractual conditions. For a complete description of benefits, exclusions and limitations please refer to the actual Evidence of Coverage. If a discrepancy arises between this information and the actual Evidence of Coverage will prevail in all instances.

Humana is a Medicare Employer Prescription Drug plan with a Medicare contract. Enrollment in this Humana plan depends on contract renewal.

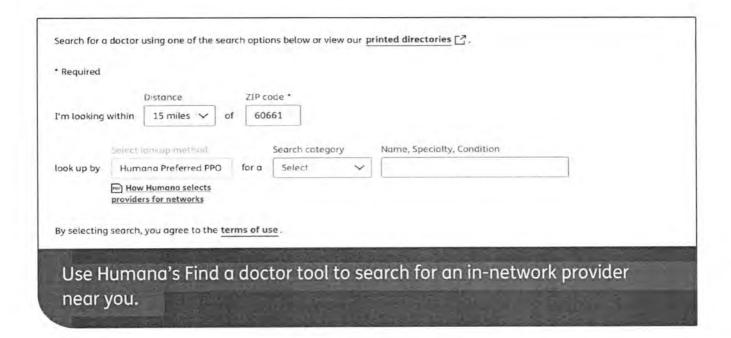
City of Ottumwa, Coverage Code CCX, Incurred/Settled: 4/1/2020 - 9/30/2020

ity of Ottumwa, Coverage Code	CCX, Incurred/Set	tled: 4/1/2020 - 9	/30/2020			
Label Name	Humana Group Plus 2021 Formulary	Humana Tier	Blue Rx Complete 2020 Formulary Current Coverage	Current Tier	Disruption	Comments
ADMAIN DIGINA ASSOCIATION	Coverage					
ADVAIR DISKU AER 250/50	Y	2	Y	1	Negative	
AMITRIPTYLIN TAB 25MG AMITRIPTYLIN TAB 25MG	Y	1	, ,	1	Neutral Neutral	
AMITRIPTYLIN TAB 25MG	Y	1	v	1	Neutral	
ATORVASTATIN TAB 40MG	Y	1	i v	î	Neutral	
ATORVASTATIN TAB 40MG	Y	1	Y	1	Neutral	
ATROPINE SUL SOL 1% OP	Y	1	Y	1	Neutral	
BRILINTA TAB 90MG	Y	2	Y	2	Neutral	
BYSTOLIC TAB 2.5MG	Y	2	Y	4	Positive	
BYSTOLIC TAB 5MG	Y	2	Y	4	Positive	
CLONAZEPAM TAB 0.5MG	Y	1	Y	1	Neutral	
COMBIVENT AER 20-100	Y	3	Y	2	Negative	
CYCLOBENZAPR TAB 10MG	Y	1	Y	1	Neutral	
DALIRESP TAB 500MCG	Y	2	Y	4	Positive	
DICLOFENAC GEL 1%	Y	3	N Y	not listed 4	Positive	
DIOVAN TAB 160MG DUPIXENT INJ 300/2ML	Y	4	Y	SP-P	Positive Neutral	
ENBREL MINI INJ 50MG/ML	Y	4	Y	SP-P	Neutral	
ESBRIET CAP 267MG	Y	4	, v	SP-P	Neutral	
FOLIC ACID TAB 1000MCG	N	0	N	not listed	Neutral	CMS excluded drug -available on Vitamin/Mineral buy-up lis
FOLIC ACID TAB 1MG	N	0	N	not listed	Neutral	CMS excluded drug -available on Vitamin/Mineral buy-up lis
FOLIC ACID TAB 1MG	N	0	N	not listed	Neutral	CMS excluded drug -available on Vitamin/Mineral buy-up lis
HUMALOG INJ 100/ML	Y	3	Y	4	Positive	
HUMALOG INJ 100/ML	Y	3	Y	4	Positive	
HYDROXYZ HCL TAB 25MG	Y	1	Y	1	Neutral	
HYDROXYZ HCL TAB 25MG	Y	1	Y	1	Neutral	
HYDROXYZ HCL TAB 25MG	Y	1	Y	1	Neutral	
HYDROXYZ HCL TAB 50MG	Y	1	Y	1	Neutral	
INVOKANA TAB 100MG	Y	2	Y	2	Neutral	
LINZESS CAP 145MCG	Y	2	Y	2	Neutral	
LIPITOR TAB 10MG	Y	3	Y	4	Positive	
LIPITOR TAB 20MG	Y	3	Y	4	Positive	
LOTEMAX SM GEL 0.38%	Y	3	Y	3	Neutral	
LOTEPREDNOL SUS 0.5%	Y	1	Y	1	Neutral	
MEGESTROL AC TAB 20MG	Y	1	Y	1	Neutral	
MYRBETRIQ TAB 25MG	Y	2 2	Y	4 4	Positive	
MYRBETRIQ TAB 50MG NITROFURANTN CAP 100MG	Y	1	Y	1	Positive Neutral	
NITROFURANTN CAP 100MG	Y	1	Ý	1	Neutral	
NITROFURANTN CAP 100MG	Ý	1	Ý	1	Neutral	
OLOPATADINE DRO 0.1%	Y	1	N	not listed	Positive	
ONETOUCH TES ULTRA	N	Part B	N	Part B	Neutral	Part B
ONETOUCH TESULTRA	N	Part B	N	Part B	Neutral	Part B
ONETOUCH TES ULTRA BL	N	Part B	N	Part B	Neutral	Part B
ONETOUCH TES VERIO	N	Part B	N	Part B	Neutral	Part B
ONETOUCH DEL MIS PLUS 33G	N	Part B	N	Part B	Neutral	Part B
POT CHLORIDE CAP 10MEQ ER	Y	1	Y	1	Neutral	
POT CHLORIDE TAB 10MEQ ER	Y	1	Y	1	Neutral	
POT CHLORIDE TAB 10MEQ ER	Y	1	Y	1	Neutral	
POT CHLORIDE TAB 20MEQ ER	Y	1	Y	1	Neutral	
POT CL MICRO TAB 20MEQ ER PREMARIN TAB 0.625MG	Y	1	Y	1	Neutral	
PROLENSA SOL 0.07%	Y	3	Y	4	Negative	
QVAR REDIHAL AER 40MCG	Y	3	Y	4	Positive Negative	
RISEDRONATE TAB 150MG	Y	1	Y	1	Neutral	
RISEDRONATE TAB 150MG	Y	1	Y	1	Neutral	
RISEDRONATE TAB 150MG	Y	1	Y	1	Neutral	
RISEDRONATE TAB 35MG	Y	1	Y	1	Neutral	
RISEDRONATE TAB 35MG	Y	1	Y	1	Neutral	
ROSUVASTATIN TAB 5MG	Y	1	Y	1	Neutral	
SMZ/TMP DS TAB 800-160	Y	1	Y	1	Neutral	
SMZ/TMP DS TAB 800-160	Y	1	Y	1	Neutral	
SMZ/TMP DS TAB 800-160	Y	1	Y	1	Neutral	
SMZ-TMP DS TAB 800-160	Y	1	Y	1	Neutral	
SPIRIVA CAP HANDIHLR	Y	2	Y	2	Neutral	
STIVARGA TAB 40MG	Y	4	Y	SP-P	Neutral	
SUMATRIPTAN TAB 50MG	Y	1	Y	1	Neutral	
SYNTHROID TAB 137MCG	Y	2	Y	2	Neutral	
TADALAFIL TAB 20MG	Y	1	Y	1	Neutral	
TADALAFIL TAB SMG	Y	1	Y	1	Neutral	
TADALAFIL TAB 5MG	Y	1	Y	1	Neutral	
TADALAFIL TAB 5MG	Y	1	Y	1	Neutral	
TECFIDERA CAP 240MG TRADJENTA TAB 5MG	Y	4	Y	SP-P	Neutral	
	Y	2	Y	4	Positive	
TRADJENTA TAB 5MG TRAVOPROST DRO 0.004%	Y	2	Y	4	Positive	
	Y	1	Y	1 SD NID	Neutral	
		4	Y	SP-NP	Neutral	
	V	7	V	A		
TRULICITY INJ 1.5/0.5	Y	2.	Y	4	Positive Positive	
TRULICITY INJ 1.5/0.5		2 3 0	Y	4	Positive	CMS excluded drug, available on Vitamin (Mineral Inc.
TRULICITY INJ 1.5/0.5 TUDORZA PRES AER 400/ACT VITAMIN D CAP 1.25MG	Y	3	γ	The second second	Positive Negative	
TUDORZA PRES AER 400/ACT	Y N	3 0	γ	4	Positive	CMS excluded drug -available on Vitamin/Mineral buy-up list CMS excluded drug -available on Vitamin/Mineral buy-up list



How to use the Find a doctor tool

Choosing a doctor, dentist, vision care provider or healthcare facility is an important decision. You can use Humana's Find a doctor tool to search for an in-network provider near you. Using an in-network provider may help you save on out-of-pocket costs for the care you need.

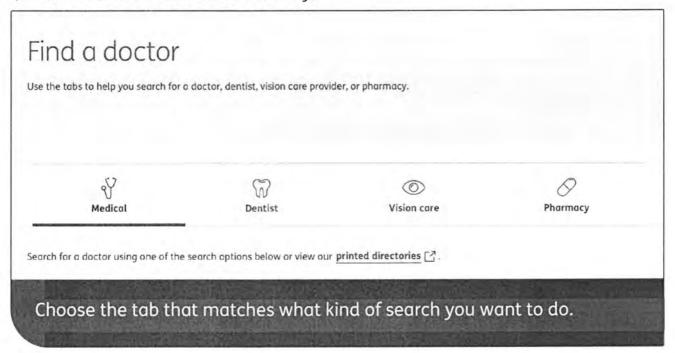


You can filter your search results by:

- · Distance, search for "doctors near me" (miles within your zip code)
- The name of a doctor/facility (such as "Jill Jones" or University Hospital)
- A specific condition you need to be treated for (such as diabetes or cold)
- A doctors Specialty (such as primary care doctor, or urgent care)
- Which language(s) the doctor speaks in their office

There's a link for the <u>Glossary of Terms</u>, located in the footer of the page that will define any word(s) you may not understand.

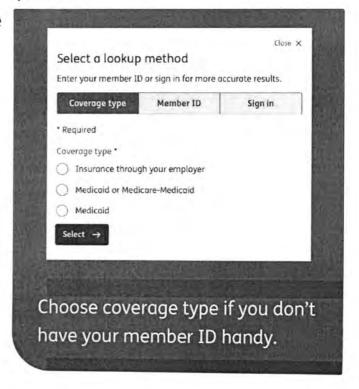
STEP 1: Search type - choose the tab that matches your search preference (Medical/Dentist/Vision Care/Pharmacy)



If you choose the vision care tab, you will see a multiple-choice question asking you to choose your vision coverage. Selecting "Submit" will take you to an off-site tool. Selecting the pharmacy tab also will guide you to a separate pharmacy search tool.

STEP 2: Fill in the blanks and tell us some specifics

A modal will pop up when you select the field labeled "Select a lookup method," and you will have 3 options. The first option is to search by your coverage type, such as Medicaid, Medicare or insurance through your employer. This is a good option if you don't have your member ID handy or if you are not yet a Humana member and want to browse. Just remember that in order to view the most accurate results, you should enter a plan or network.



The second option is to enter your Humana member ID (found on member ID card) and date of birth—just select the tab in the pop-up modal that says "Member ID."

The third search option is to choose the "Sign in" tab. You'll be taken to the MyHumana sign-in screen where you can sign in using your MyHumana username and password. You'll end up back on the Find a doctor tool page once you've successfully signed in.

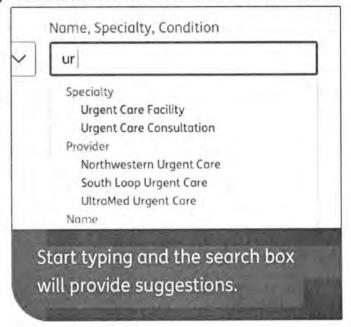
The best way to search for a doctor or provider is to use your Humana member ID or to sign in. This will help make sure that your search results are in network and as

accurate as possible.

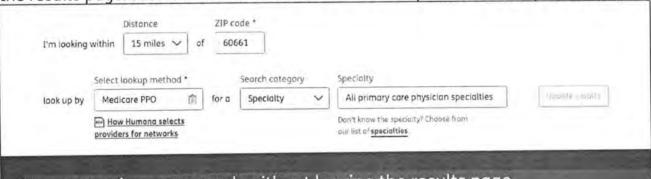
Once you've selected your lookup method, you can choose a search category. This is optional but it will help us narrow down your search.

The search box will provide suggestions as you start to type. You can also choose from a list of specialties if you aren't sure which one you're looking for.

STEP 3: Results - have you found what you're looking for?



Take a look at the search results. Have you found the doctor or facility that you are looking for? If you need to revise your search, you can search again without leaving the results page. Just use the fill-in-the-blank search options at the top of the page



You can revise your search without leaving the results page.

If you want to change your search to look for doctors in another area, then change the ZIP code in the "refine your location" section.

Once you find a doctor that seems like a good fit for your needs, you can:

- Click on the doctor's name for more details
- Send the doctor's contact information to yourself via email
- Get directions to the doctor's office



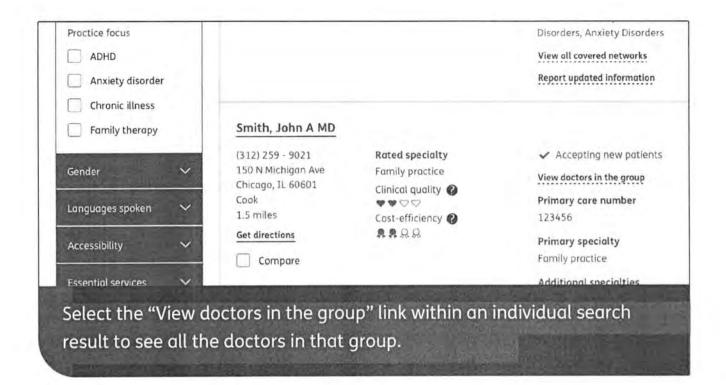
Print or save a PDF of the doctor's contact information to your device

STEP 4: Finding provider groups

You can search by provider groups (for example, "Midtown Cardiology" or "East Side Family Practice").

To search by provider groups, select "Practice group" under the filter "Affiliations" in the "Filter your results" column, and your results will be sorted by the provider group you choose.

When the link titled "View doctors in the group" appears within a search result, select it to see all the doctors within that group.



STEP 5: Sending contact information

If you want to send the doctor's contact information and details to yourself by email to look back on later, it's easy to do. Just select the doctor you are interested in to view his or her detailed information page.

Then select the "Send contact information" link. From here you just need to enter a complete email address and select "Submit." Your email address will be used for sending the doctor's information only and will not be shared.



STEP 6: Compare and contrast

If there is more than one doctor that you think would be a good fit for your needs, you can compare up to three side by side. Just select the check boxes next to the doctors that you're interested in learning more about. Then select "Compare now." Once you arrive on the compare page, you can print your results. When you're ready to go back to your search results, just select the "Back to search results" link at the top of the page.

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